



The
Trillium
Group
Conflict Management Experts

CONFLICT COACHING

What is it?	Conflict management skill development for individual or group. Focus on assisting with analysis, preparation and skill development to improve capacity to manage the conflict conversation, negotiation or other process effectively
For Whom?	For people or groups entering into dispute resolution process: e.g. workplace grievor and manager, employees in conflict, representatives of organization entering difficult bargaining or grievance mediation, managers seeking to increase conflict management capacity
Length	1 day program; individualized coaching varies depending on skills and context; generally a few hours and then debrief session
Outcomes	Increase capacity and self-confidence, skill in managing self and conflict situations more effectively
Features	Personalized to situation, highly interactive, focus on skill development, hence long term capacity growth potential

The Trillium Group Pty Ltd ABN 52 098 753 612

Sydney Office Suite 320, St. James Trust Building, 185 Elizabeth St., Sydney, NSW, 2000, Australia

Melbourne Office 643 Riversdale Rd., Camberwell, VIC, 3124, Australia

Phone 1800 636 839, 02 9036 0333 | Email enquiries@thetrilliumgroup.com.au | www.thetrilliumgroup.com.au