



The
Trillium
Group
Conflict Management Experts

CONFLICT MANAGEMENT SYSTEMS DESIGN

- Definition** Design of conflict management and grievance handling processes to yield greater economic, social and sustainable benefits to an organisation.
- Outcomes** A systematic and integrated approach to managing grievance, disputes and conflict which better meets the organisation's longer term strategies.
- Features** Can be focussed on systems for workplace relations, commercial (supplier) relationships, customer relations and/or regulatory compliance.

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